

Job Title: Doorperson

Reporting to: Lead Hand on Duty

Location: The Ram in the Rye (Ryerson Student Centre)

Posting Date: Friday July 15th, 2016

This part-time position is included in the currently Collective Agreement with OPSEU Local 596, Unit 2.

As a member of the Ryerson Student Centre team, you will conduct yourself with integrity, and are committed to providing the best possible customer service to Ryerson students, staff, faculty and external clients.

GENERAL DUTIES

- Responsible for providing excellent customer service and welcoming all guests of the Ram in the Rye;
- Responsible for verifying the age of guests of the Ram in the Rye by checking approved government identification;
- Communicate in a friendly and professional manner with guest's information about the Ram in the Rye including but not limited to policies and procedures and event information;
- Work to ensure the health and safety and enjoyment of all staff and customers at the Ram in the Rye in a responsible and courteous fashion;
- Responsible for recognizing potentially intoxicated guests and respond in accordance with established policies and procedures;
- Responsible for keeping an accurate count of guests entering or exiting the Ram in the Rye to ensure compliance with capacity restrictions;
- Responsible for keeping an excellent awareness of the service floor for any security issues including but not limited to: alcohol consumption by minors, intoxication, threatening or unwanted behavior or language, smoking, vandalism, walkouts, medical issues;
- Provide support for servers, lead hands and management when dealing with security issues.
- Ensuring that patrons who have violated any code of conduct leave the premises in a safe and orderly fashion;
- When appropriate, performing searches of bags and persons and confiscating any items that may be restricted on premises including alcohol, drugs and weapons;
- Maintaining excellent reports, filed in an organized manner in the security log book;
- Maintaining a dialogue with organizers of an event, lead hands and management about capacity and any other issue that may be relevant;
- Protect the Student Centre's liquor license;
- Comply with all applicable laws of Canada, the Province of Ontario, and the City of Toronto including but not limited to those regulations provided by Toronto Public Health, the Alcohol and Gaming Commission of Ontario, the Ministry of Labour, the Ministry of Agriculture and Food, and the Ministry of Health;
- Other duties as assigned;

Job Title: Doorperson cont'd

QUALIFICATIONS

- Must have a valid security license on their persons as enforced by the Ministry of Community Safety and Correctional Services.
- Able to work flexible hours, particularly evenings and weekends.
- Ability to work well in a team setting.
- Able to remain calm in stressful situations
- Able to recognize and root out problems before they escalate

HOURS: 12 - 24 hours per week

COMPENSATION: \$12.48 per hour to start in accordance with the Collective Agreement

EQUITY STATEMENT

The Ryerson Student Centre is committed to employment equity and encourages applications from diverse communities, including: Aboriginal people, persons of colour, persons with disabilities, members of the queer community, Transgender people and women.

Persons with disabilities are encouraged to come forward at any stage of the recruitment process to request accommodations, if needed. Members of our team will consult and create processes that provide individuals with disabilities the best possible recruitment experience.

APPLYING:

We thank all who apply, however only qualified candidates will be contacted for an interview.

Please submit resume and cover letter (one document in Word or PDF Format is acceptable) to Tracey Thompson, Restaurant Manager at jobs@ryersonstudentcentre.ca (Subject Line - Doorperson) by Friday August 19th, 2016 at 5:00 pm. No phone calls please.