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**Job Title: Restaurant Support Staff**

**Reporting to: Lead Hand on Duty**

**Location: The Ram in the Rye (Ryerson Student Centre)**

**Posting Date: Friday July 15<sup>th</sup>, 2016**

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The Support Staff at The Ram in the Rye within the Ryerson Student Centre are responsible for the cleanliness and organization of the restaurant. This role is important in maintaining our standards and reputation with our owners (students) and guests (customers).

**General Duties:**

**Food Runner**

- Liaison between the kitchen staff and the serving staff in regards to meal delivery in the Ram in the Rye and Oakham Café;
- Deliver meals with all required condiments to customer's tables, and relay any customer request to the server;
- Responsible for the stocking and availability of all side condiments that relate to the prepared meals on the Ram in the Rye and Oakham Café menu;
- Ensuring that the Ram in the Rye and Oakham Café is clean and presentable to our customers and assisting in any cleaning duties that may be required to maintain such appearances;

**Busser/Bar Back**

- Being responsible for providing assistance to, but not limited to, the Ram in the Rye serving staff and bartending staff.
- The above includes bussing and cleaning tables, sweeping floors, carrying dishes to and from the kitchen, changing garbage bins, mopping, running food when necessary and restocking the bar & server areas.
- Assisting with the restocking of any food and beverage assigned inventory. This includes any liquor, beer, condiments or any product related to the Ram in the Rye or Oakham Café or Conference when needed.
- Assisting bartending staff with the washing of glassware and supplying the bartender with any necessary and reasonable requests made.
- Ensuring that the Ram in the Rye is clean and presentable to our customers and assisting in any cleaning duties that may be required to maintain such appearances. (i.e. cleaning any spills, organizing stock, organizing table and chair setup and any other reasonable cleaning duty)

**General Duties**

- Completing any other necessary, reasonable tasks as directed by management.
- Comply with all applicable laws of Canada, the Province of Ontario, and the City of Toronto including but not limited to those regulations provided by Toronto Public Health, the Alcohol and Gaming Commission of Ontario, the Ministry of Labour, the Ministry of Agriculture and Food, and the Ministry of Health;
- Other duties as assigned;

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**Job Title: Restaurant Support Staff cont'd**

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**QUALIFICATIONS**

- Excellent service and customer relations skills;
- Dedication, commitment and a willingness to work flexible hours;
- Able to work in a fast paced environment;
- Demonstrate the ability to work well in a team setting;
- Able to carry out instructions in a timely and effective manner;
- Valid "Smart Serve" accreditation as enforced by the Alcohol and Gaming Commission of Ontario;

**HOURS:** 12 - 24 hours per week

**COMPENSATION:** \$11.04 per hour to start in accordance with the Collective Agreement

**EQUITY STATEMENT**

The Ryerson Student Centre is committed to employment equity and encourages applications from diverse communities, including: Aboriginal people, persons of colour, persons with disabilities, members of the queer community, Transgender people and women.

Persons with disabilities are encouraged to come forward at any stage of the recruitment process to request accommodations, if needed. Members of our team will consult and create processes that provide individuals with disabilities the best possible recruitment experience.

**APPLYING:**

We thank all who apply, however only qualified candidates will be contacted for an interview.

Please submit resume and cover letter (one document in Word or PDF Format is acceptable) to Tracey Thompson, Restaurant Manager at [jobs@ryersonstudentcentre.ca](mailto:jobs@ryersonstudentcentre.ca) (Subject Line - Restaurant Support Staff) by Friday August 19th, 2016 at 5:00 pm. No phone calls please.